How To Recover Your Parent Access User Name or Password

If you've forgotten your Parent Access User Name or Password, you can recover it by clicking the "Having trouble logging in?" link on the Login page.
If you've forgotten your password:

1. Go to the Forgot Password? tab.
2. Enter your Parent Access User Name and the Email Address attached to your Parent Access account.
3. Click Enter button.

The system will send you an email with a new temporary password. You will need to change it upon initial login.

If you've forgotten your Parent Access User Name:

1. Go to the Forgot User Name tab.
2. Enter the email address that is attached to your Parent Access account.
3. Click the Enter button.

The system will send you your Parent Access User Name.